

## **POLITICS. COMPANY GOALS AND OBJECTIVES.**

### **Policy in the field of quality.**

The quality policy of company TRANS W. SHIPPING Ltd is to ensure the quality of services for the selection and employment of seafarers at a level that meets the requirements of consumers (seafarers and ship-owners). The quality policy is maintained in conjunction with the General policy of the company and is aimed at ensuring and maintaining the reputation of TRANS W. SHIPPING Ltd as a reliable provider of services for the selection and employment of seafarers.

When working with clients, TRANS W. SHIPPING Ltd undertakes to guarantee the compliance of its services with their intended purpose, safety, legality, quality, including the efficiency of work and the transfer of information to interested parties, error-free and professional performance of services from the first time, quick response to customer requests.

All the company's relations with consumers are based on the requirements of legislation, collective agreements with trade unions, international conventions, codes and recommendations adopted by IMO and ILO, including the Maritime Labour Convention (MLC-2006), the alcohol and drug policy (international code of safety management — IMO Resolution A. 741(18) p.6 "Resources and personnel") and are considered as an expression of quality.

Ensuring and maintaining the company's reputation as a reliable provider of employment and recruitment services for seafarers is ensured by implementing, maintaining and constantly improving the quality management System that meets the requirements of the international standard ISO 9001:2015.

The company's personnel, whose responsibilities are clearly defined on the basis of appropriate education, training, skills and experience, have a full understanding of the need to participate in the implementation of this policy and improve the provision of services to customers, ensuring the prosperity of the company and their own well-being.

The top management of TRANS W. SHIPPING Ltd undertakes to implement the quality policy and update it in accordance with the changing requirements of the market and consumers.

### **Tasks in the field of quality**

To implement the quality Policy and obligations, TRANS V. SHIPPING LLC sets the following main goals:

- selection of the most qualified, competent and experienced seafarers to work safely and efficiently on ships;
- planning for re-employment of seafarers who have declared their readiness after vacation and are approved by ship-owners, which is a sign of increasing customer satisfaction.